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Application Number 10/655,713

Filing Date 9/5/2003

First Named Inventor Quoc Le

Art Unit 6329

Examiner Name

Total Number of Pages in This Submission

3

Attorney Docket Number

BEAS-01454US6

ENCLOSURES (Check all that apply)

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| <input checked="" type="checkbox"/> Preliminary Amendment | <input type="checkbox"/> Petition | <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) |
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENTFirm
or
Individual nameJoseph P. O'Malley
Fliesler Dubb Meyer & Lovejoy LLP

Signature

Date

February 11, 2004

Reg. No.: 36,226

CERTIFICATE OF TRANSMISSION/MAILING

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Teri Muir

Signature

Date

02/11/04

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Quoc Le, et al.

Appln. No.: 10/665,713

Confirm. No.: 8788

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION ALLOWING
USERS TO INPUT MISSING LICENSES

PATENT APPLICATION

Art Unit: 6329

Examiner:

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

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Teri Muir

Signature Date: February 11, 2004

PRELIMINARY AMENDMENT

Art Unit 6329
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, under Rule 37 C.F.R. 1.78 (5)(i) and 1.78(5)(ii); this amendment is being submitted within the sixteen months from the filing date of the prior filed provisional applications and we respectfully request that the application be amended as follows.